

*supplying quality*  
to the *foodservice*  
industry

company profile





## Introduction

Established in 1995, Bidvest Australia is one of Australia's leading businesses. Listed among Australia's top 200 companies, Bidvest has developed more than 50 business units across multiple divisions, specialising in:

- Foodservice
- Hospitality
- Fresh

Employing more than 2500 people nationwide, Bidvest offers customers high-quality products with reliable service delivery that is unparalleled in the market.



## Foodservice

Bidvest Foodservice is acknowledged as Australia's leading foodservice provider. With more than 30 branches nationwide and servicing in excess of 40,000 clients, our branches stock everything from dry and chilled products to frozen and non-food items.

Considered the "One-stop Supply Solution", Bidvest Foodservice provides our customers with access to all major national brands as well as selectively developed private label products.

Given our diverse customer base, and a product range exceeding 56,000 items, Bidvest offers our customers everything, under one roof.

## customer loyalty

### Customer Loyalty Program

**Your Program, Your Rewards, Your Choice**

At Bidvest, loyalty is encouraged in the best way possible: through reward. Customers with an ongoing relationship are extended the invitation of Loyalty Program participation.

Running all year round and offering real dollar rewards through a variety of options, the Bidvest Loyalty Program presents freedom and flexibility.

Benefits to customers:

- Continuous and unrestricted earning capacity
- All-year-round program
- No complex points system, just real dollars
- A wide and practical range of redemption options

Help us help you to get the most out of our partnership.



## Hospitality

As the perfect complement to the Foodservice division, Bidvest Hospitality has built a reputation as a leading supplier of everything hospitality.

Specialists in initial fit-outs, and satisfying your ongoing day-to-day supply needs, Bidvest Hospitality is a national distributor with a range encompassing china, cutlery, glassware, bar equipment, table service, kitchenware, equipment, disposables, cleaning and healthcare products.

With branches located in all states, Bidvest Hospitality boasts a dedicated and experienced staff network, devoted to understanding the needs of the hospitality and foodservice industries and you, our customers.

Now linked to Bidvest Foodservice through transferable Customer Loyalty Rewards, Bidvest Hospitality is an obvious choice for everything from "fit-out to sit-down".

*hospitality*



## Fresh

*fresh*

Bidvest Fresh is the newest addition to the Bidvest family, and our company's first venture into fresh produce. From a warehouse in Revesby in Sydney's west, Bidvest Fresh services customers and branches throughout metropolitan and near-regional New South Wales.

Employing more than 70 people and utilising 15 trucks, Bidvest Fresh provides the freshest fruit, vegetables and meat to five-star hotels, aged care facilities, pubs, clubs and restaurants.

Known for being the "fresh food specialists", the addition of Bidvest Fresh allows our company to offer a complete foodservice, hospitality and fresh solution to the industry.





## findfoodfast findhospitalityfast

As an industry leader, it is important for Bidvest to advance ahead of evolving technological and social trends.

The findfoodfast and findhospitalityfast facilities signify our commitment to enabling customers to take full control of the transactional process in a secure web environment, with full product information at your disposal.



**findfoodfast.com.au**

**findhospitalityfast.com.au**

Both sites provide you with:

- Fast-track ordering templates
- Current pricing
- Transaction history
- Stock availability
- Planning and costing
- One multi-warehouse login
- Secure payment facility
- Promotions
- Loyalty status (Foodservice only)
- OPRI (Online Product Reference Information)
- Stocktake templates (including evaluation)



## ifindorderfast

- Allows customers to order via their iPhone
- Access the App Store and download the FREE ifindorderfast iPhone App by searching for "Bidvest"
- Available for customers with a findfoodfast or findhospitalityfast login, password and an iPhone
- Customers must have created and saved order forms in their online account/s

**FREE DOWNLOAD**



**ifindorderfast**



## Quality Assurance

Our Foodservice branches are either certified for Quality Assurance (ISO 9001:2008), have accreditation for the HACCP-based food safety program, or operate in accordance with the Bidvest Quality Management System.

Operating our own fleet of modern refrigerated vehicles, Bidvest Foodservice provides free delivery into store for local customers.

*quality assurance*



## Bidvest Sustainability

Bidvest is the first national foodservice distributor to take a sustainability based approach to the running of their business.

Through investment in our people, technology, the community, and environmental management, Bidvest will make a positive contribution to real sustainability.

*Bidvest sustainability*



# The Bidvest Group

## Foodservice Division

### New South Wales

Albury	02 6040 6097
Armidale	02 6772 5400
Central Coast	02 4337 0555
Coffs Harbour	02 6650 8999
Lismore	02 6622 2183
Newcastle	02 4960 7700
Pambula	02 6495 6977
Sydney	02 9840 2200
Sydney (Felan's Fisheries)	02 9660 3222
Sydney (Stephensons Food Services)	02 8884 3444
Tamworth	02 6760 7990
Wollongong	02 4230 3666

### Australian Capital Territory

Canberra	02 6239 8000
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### Queensland

Brisbane	07 3823 8710
Bundaberg	07 4151 1611
Cairns	07 4035 3456
Emerald	07 4987 4111
Gladstone	07 4972 3700
Gold Coast	07 5593 4443
Hervey Bay	07 4125 2099
Longreach	07 4658 1141
Mackay	07 4952 9444
Rockhampton	07 4930 5000
Sunshine Coast	07 5409 1000
Toowoomba	07 4633 0810
Townsville	07 4729 4100

### Victoria

Geelong	03 5248 4005
Melbourne	03 8551 0111

### Northern Territory

Darwin	08 8944 3777
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### Western Australia

Perth	08 9410 9200
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### South Australia

Adelaide	08 8243 5100
Adelaide (John Lewis Foodservice)	08 8350 7300

### Tasmania

Hobart	03 6274 5777
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## Fresh Division

Sydney	02 9781 1222
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## Hospitality Division

Adelaide	08 8245 6200
Brisbane	07 3909 7100
Cairns	07 4035 8836
Geelong	03 5240 8100
Melbourne	03 9542 7555
Perth	08 9410 9299
Sydney	02 9574 3333

## Logistics Division

Adelaide	08 8154 5399
Melbourne	03 9542 7500
Sth Qld	07 5576 6999
Sydney	02 9828 0011
Tasmania	03 6274 5799
Townsville	07 4728 9508

